Pumpkii Pet Camera Treat Dispenser BQ50: A Quick Guide
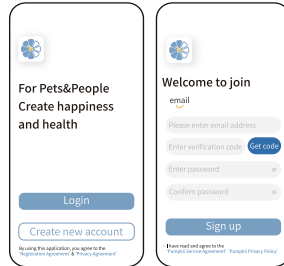
Scan the QR code or search 'Pumpkii' to download the app.

Register with your email.

Turn on the device by pressing the bottom switch until you hear 'starting'.

1

For Pets&People
Create happiness
and health

Login

Create new account

By using this application, you agree to the
'Registration Agreement' & 'Privacy Agreement'

Welcome to join

email

Please enter email address

Enter verification code   Get code

Enter password

Confirm password

Sign up

I have read and agree to the
'Pumpkii Service Agreement', 'Pumpkii Privacy Policy'

2

3

Tap '+' in the app to start paring. You'll hear 'waiting for network configuration' as it searches for a Wi-Fi.
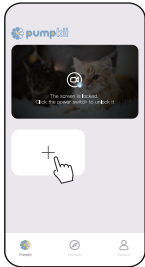
Name the device and connect to a 2.4G Wi-Fi with name and password.

Place the Pumpkii app QR code 6 inches from the device.

pumpkii

The screen is locked.
Click the power switch to unlock it

4

Connect to Network

Device nickname
Please enter a device nickname

WiFi Name
2.4gHz only

WiFi password
WiFi password

QR Setup (for All Devices)

Bluetooth Setup (BQ50 only)

The BQ50 does not support Bluetooth networking

5

6

Once 'connect network successfully' sound, tap 'Next'.

For pairing issues, reset by holding the bottom switch for 10 seconds until you hear 'restore factory setting' sound, enabling reconnection.
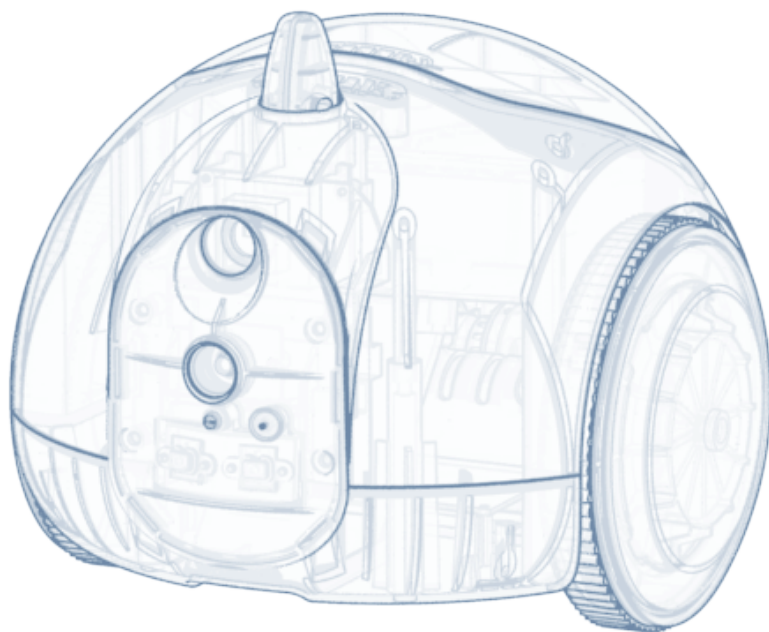
Link guide

Please point the QR code directly at the
camera lens and keep a distance of about
15cm (6inch)

Heard a voice prompt

Next

7

8

Check out the Pumpkii app for user manual, FAQ and customer service.

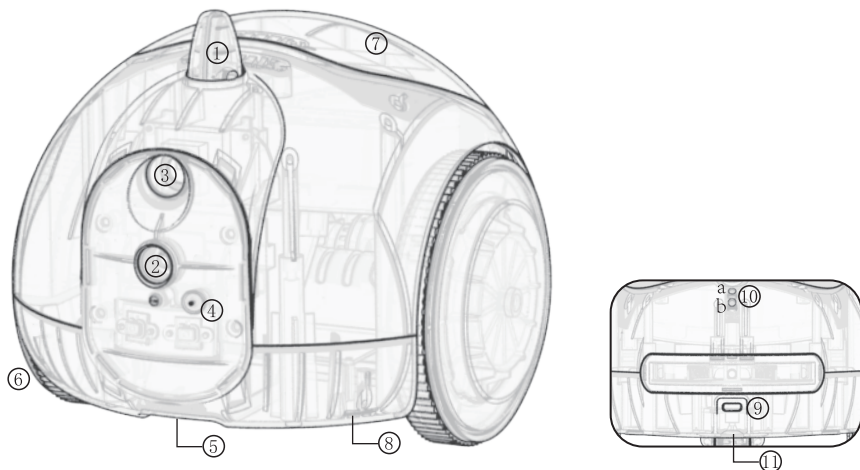Website: www.pumpkii.com, Email: service@pumpkii.com, Tel: (872)903-4094

Pumpkii Model BQ50

Pet Companion Robot

User Manual V2.1

Pumpkii User Guide

1. Replaceable Toy
   Socket

2. HD 1080P Video
   Camera

3. Night Vision

4. Mic

5. Snack Feeder

6. Wheels

7. Snacks Cover

8. Speaker

9. Type-C Charging Port

10. From top to bottom

    a: Device started / Device connected
       (Blinking blue light: search for Wi-Fi signal;
        Blue light on: device connected to router)
    b: Device charging indicator
       (Red: charging; Blue: full charged)

11. Turn On/Off Switch
    Press and hold for 3s to turn on/off
    Press and hold for 10s to restore factory settings

Packing List

Pumpkii   Charging Dock   Type C Cable   Feather Toy   Quick Guide

Pumpkii User Guide

1. Install the App
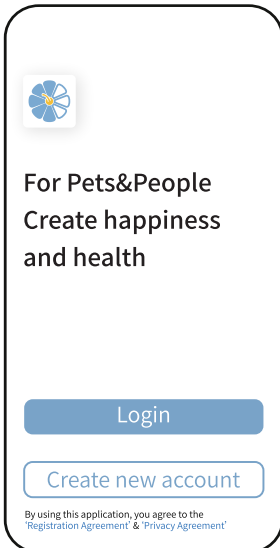
Download the Pumpkii app by scanning the QR code or searching for 'Pumpkii' on your App Store or Google Play.

2. Sign In

Register an account using your email, then log in to Pumpkii. Click '+', and follow the prompts to complete the initial pairing of your Pumpkii.

Note: In the settings, grant Pumpkii access to Local Network and Camera, and enable Wireless Data usage for WLAN and Cellular Data.
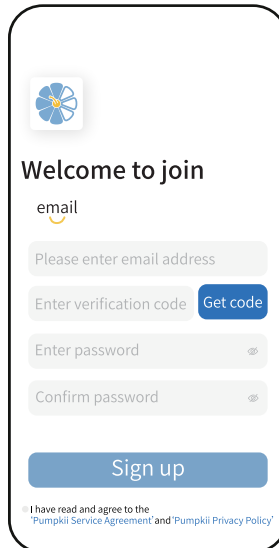

For Pets&People
Create happiness
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Login

Create new account

By using this application, you agree to the 'Registration Agreement' & 'Privacy Agreement'
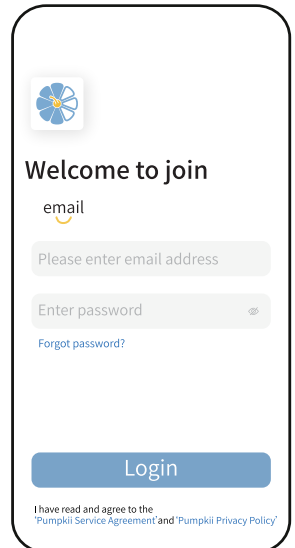
Welcome to join
email
Please enter email address
Enter verification code   Get code
Enter password
Confirm password
Sign up
I have read and agree to the 'Pumpkii Service Agreement' and 'Pumpkii Privacy Policy'

Welcome to join
email
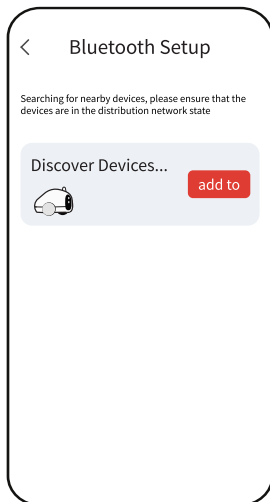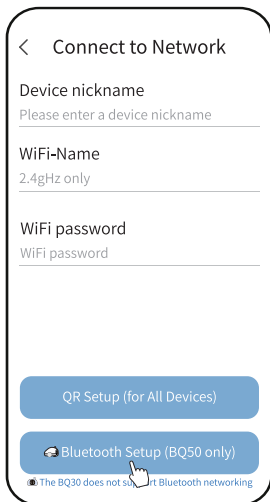Please enter email address
Enter password
Forgot password?
Login
I have read and agree to the 'Pumpkii Service Agreement' and 'Pumpkii Privacy Policy'

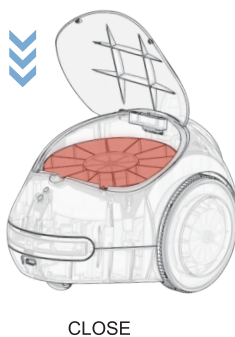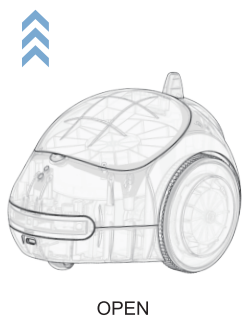## Setup Guide

3. Connect to a 2.4G Wi-Fi Network

Note: When connecting Pumpkii, ensure that your phone is connected to a 2.4G Wi-Fi network and setup the device with the 2.4G Wi-Fi name and password.

4. If you encounter issues connecting Pumpkii to a 2.4G Wi-Fi network, you have the option to connect the device using Bluetooth
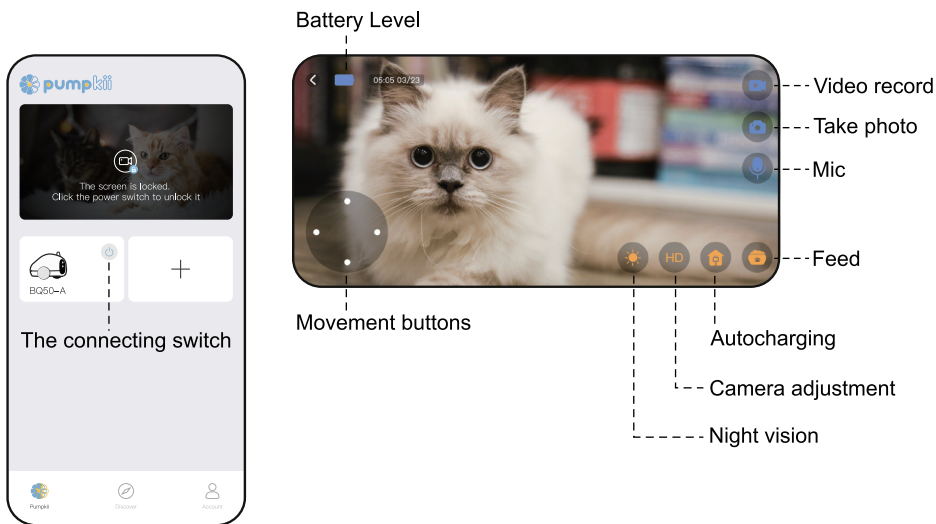
Start Pumpkii	Connect to Network	Bluetooth Setup
Press the button to turn on the device	Device nickname Please enter a device nickname WiFi-Name 2.4gHz only WiFi password WiFi password	Searching for nearby devices, please ensure that the devices are in the distribution network state Discover Devices... add to
Heard a voice prompt Next	QR Setup (for All Devices) Bluetooth Setup (BQ50 only) The BQ30 does not support Bluetooth networking	

5. Load with Treats

OPEN   CLOSE

Important: Load dry food only, as wet food is not suitable. The treat dispenser is designed to accommodate treats with sizes ranging from 0.2x0.2 to 0.6x0.6 inches.

Pumpkii User Guide

6. The Interface

Battery Level

The connecting switch

Movement buttons

Video record

Take photo

Mic

Feed

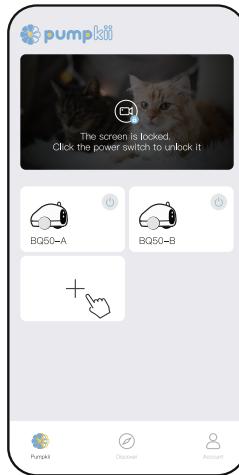Autocharging

Camera adjustment

Night vision

7. Auto-Charging

Drive the device close to the dock (showing below) and tap the 'auto-charging' icon on Pumpkii app interface. Ensure there is no objects around the dock.
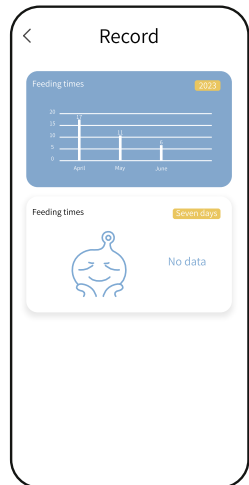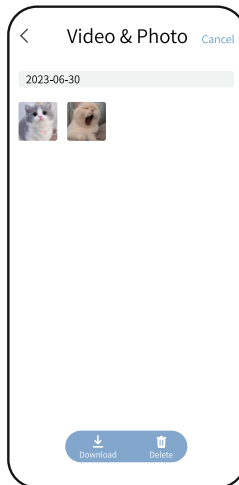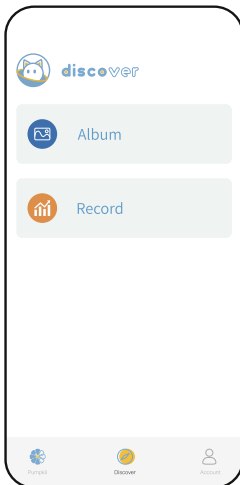
2m

90°

Setup Guide
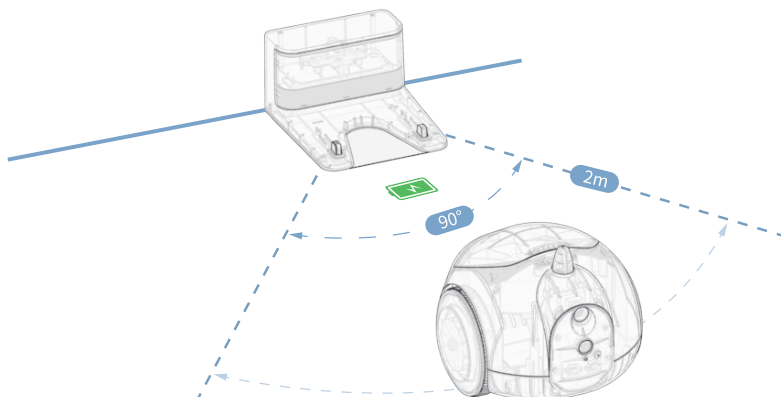
8. Pair Multiple Devices

Tap the '+' icon on the home page to add a device, then follow step 3 to complete the pairing process.

9. Discover

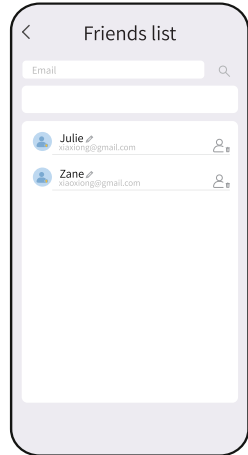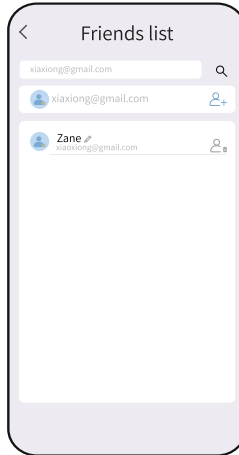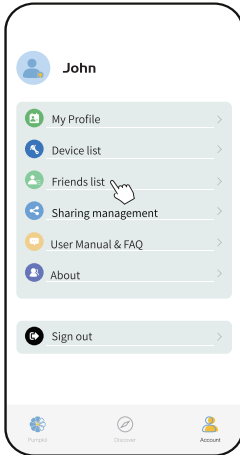Pumpkii captures videos and photos that can be saved to your photo album for easy sharing with family and friends.

Setup Guide

10. Add Friends

On your 'Account' page, tap 'Friends list' and search for their email addresses to add them to your friend list.
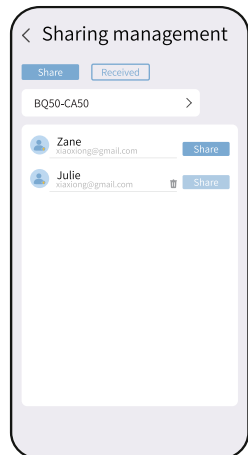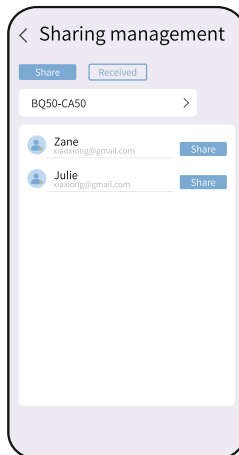
Notes: Please ensure that your friend is registered with the Pumpkii app.
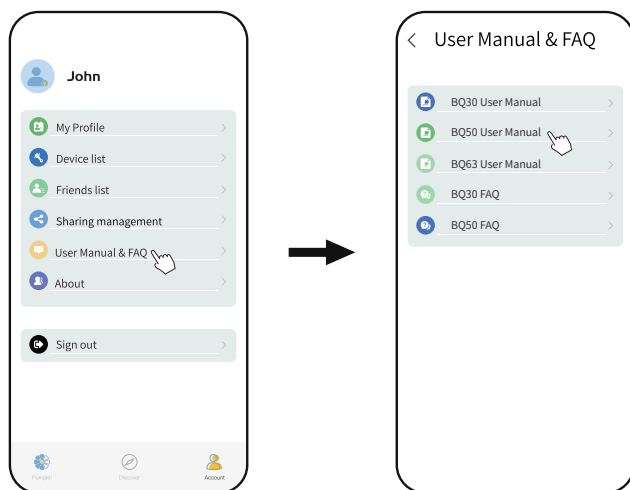

11. Share

On your 'Account' page, tap 'Share' (on Android, tap 'To Share') to grant device control function to others.

Note: Please ensure that the shared user is registered with the Pumpkii app.
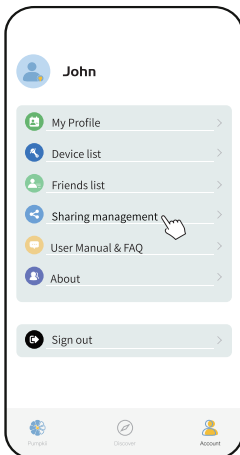
After successfully sharing, please confirm with your friend if the sharing was successful. You can delete the sharing when you don't want to share.

12. User Manual & FAQ

John

My Profile

Device list

Friends list

Sharing management

User Manual & FAQ

About

Sign out

Pumpkii   Discover   Account

< User Manual & FAQ

BQ30 User Manual

BQ50 User Manual

BQ63 User Manual

BQ30 FAQ

BQ50 FAQ

13. About

For software upgrades and any other issues, please don't hesitate to contact us.

John

My Profile

Device list

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Pumpkii   Discover   Account

< About

Pumpkii 1. 6. 4

Check for app updates

Feedback

Registration protocol

Cancel account
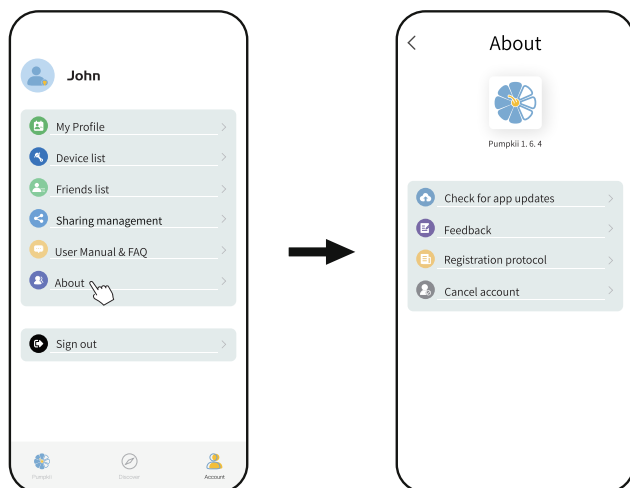
14. Unpair

To unpair the device, tap 'Account' to access the 'Device list', then tap the '🗑' icon next to the device. Confirming the unpairing by tapping 'Sure' in the warning prompt.

John

- My Profile
- Device list
- Friends list
- Sharing management
- User Manual & FAQ
- About

- Sign out

Device list

BQ50-Bedroom ✎
Device No:1JYCEBSIUJTH111A

Device list

BQ50-Bedroom ✎
Device No:1JYCEBSIUJTH111A

Warning

Are you sure you want to unpair the device from your phone?

Cancel   Sure
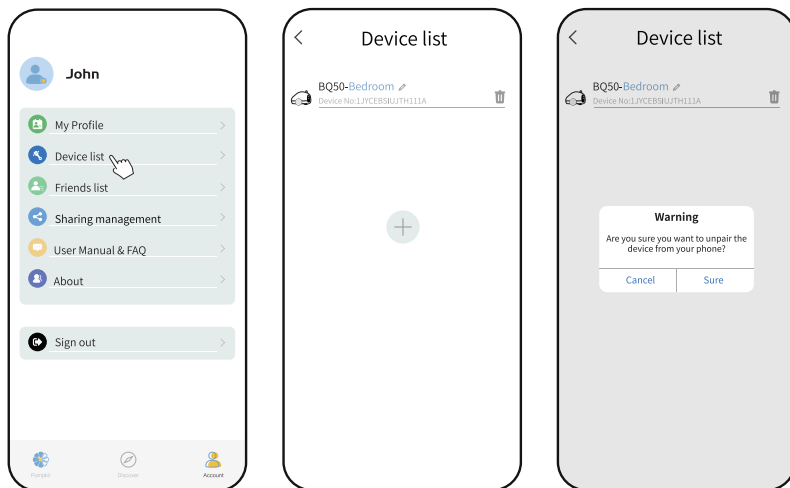
15. Restore Factory settings

Hold down the switch located on the bottom for 10 seconds until you hear the 'restore factory setting, don't power off' sound prompt. This will allow you to reconnect your device again.

Please note

2.4G Wi-Fi Compatibility: Pumpkii is designed to work with 2.4GHz Wi-Fi networks. With a regular single router, you can usually see two IDs, 2.4G and 5G. Please connect to the 2.4G network. Most mesh routers are compatible with 2.4G, although some may require splitting the 2.4G and 5G networks. For more information regarding FAQs on mesh router compatibility, please visit our website at www.pumpkii.com.

Don't select the network ending in 5G

✓ WLAN

FiOS-A3ELI

NETWORKS

FiOS-A3ELI-5G
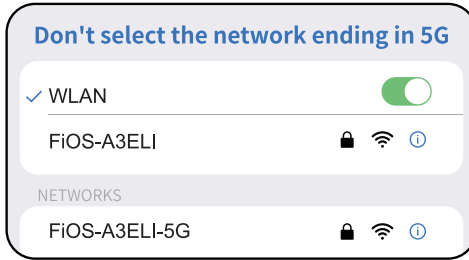
Device Access: Grant the device access to Local Network, Camera, and other necessary features. Enable Wireless Data usage for both Wi-Fi and Cellular Data connections.